

COMMUNICATION 136007

Received From: Dave Joy, Acting Director of Protective Services
Addressed To: Committee of the Whole
Date: February 18, 2025
Topic: Carleton Place Fire Department (CPFD) and Municipal Law Enforcement (MLES)– 2024 4th Quarter Activity Report

SUMMARY

The fourth quarter activity reports for the Carleton Place Fire Department and Municipal Law Enforcement are attached.

COMMENT

Items of note for Q4 include:

Carleton Place Fire Department (CPFD)

- Fire Prevention Week held October 6-12, 2024 was a success. This year's theme was Smoke alarms: Make them work for you!
- As always, CPFD was proud to participate in Carleton Place's annual Christmas Parade.
- The final numbers revealed that between fire prevention events, training, and fire calls, CPFD had a record year, with 298 calls.

Municipal Law Enforcement

- Over 800 winter parking warnings were issued from November 15, 2024- December 31, 2024. Municipal Law Enforcement staff took an educational approach to winter parking issues this quarter, which received a very good response, ultimately resulting in fewer parking tickets.
- Incident report investigations were up this year, reflecting an increase in complaints from past years. These investigations are often private property related issues such as illegal dumping, long grass in yards, and hazardous trees.

Emergency Management

- The annual Tabletop Emergency Exercise was held in October. The scenario tested the Town response to a mock cybersecurity breach.
- Staff completed and submitted the annual compliance report to Emergency Management Ontario (EMO).

STAFF RECOMMENDATION

THAT the Acting Director of Protective Services' Report on the 4th Quarter 2024 activities of the Carleton Place Fire Department and Municipal Law Enforcement be accepted as information.

CPFD Activity Report

Q4 2024

EMERGENCY CALLS	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	YTD
Fire related	0	2	6	4	6	2	6	6	8	4	0	4	48
CO Alarms	1	2	3	0	0	1	1	0	0	0	0	4	12
False Alarms	11	12	9	15	11	9	6	11	10	13	4	10	121
MVC	1	1	0	2	1	0	0	2	2	2	2	1	14
Medical Assist	1	0	0	0	0	1	1	0	3	3	1	0	10
Mutual Aid	0	0	1	2	0	3	1	0	0	2	1	1	11
Other	2	0	4	2	3	3	7	2	4	1	2	0	30
Total	16	17	23	25	21	19	22	21	27	25	10	20	246
Automatic Aid to Miss. Mills (incl. in above calls)	2	0	0	0	1	0	1	1	3	0	2	0	10
NON-EMERGENCY CALLS													
Meetings	1	1	1	1	1	1	1	1	1	1	1	1	12
Training	2	2	2	2	2	2	1	1	2	2	2	1	21
Other	0	1	0	1	4	1	2	2	1	5	1	0	18
Total	3	4	3	4	7	4	4	4	4	8	4	3	52
TOTAL CALLS	19	21	26	29	28	23	26	25	31	33	14	23	298
Avg. Response Time (min/sec)	8:29	8:44	9:11	7:27	9:17	8:38	7:06	9:19	6:40	8:31	8:57	9:49	8:30
Fire Loss (\$)	0	0	1000	0	10,000	0	500	500	250,000	1,000	0	266,000	\$529,000.00
FIRE PREVENTION													
Inspections	16	40	28	34	23	20	50	41	66	36	11	6	371
Orders Issued	2	11	3	15	3	5	15	16	27	10	6	3	116
Compliance Letters	13	25	17	29	22	15	46	26	34	14	15	7	263
Follow Ups	4	4	2	13	5	5	13	4	5	5	9	4	73
Fire Safety Plans	2	1	1	0	0	1	0	3	4	2	1	3	18
Occupancy with Building Dep't	0	0	0	0	0	2	1	0	1	1	1	3	9
Public Education Events	0	0	1	0	1	1	1	1	1	5	1	0	12
Public Education Social Media	11	7	11	9	18	7	7	9	9	18	12	17	135
INVESTIGATIONS	0	0	1	0	0	0	0	0	1	1	0	0	3

MLES Activity Report

4th Quarter 2024

	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	YTD
PHONE CALLS/WALK IN'S/EMAILS													
# OF CALLS & INQUIRIES	109	126	112	104	125	139	138	126	133	103	50	38	1303
CALLS RESULTING IN COMPLAINTS	18	11	16	23	34	32	27	29	22	26	13	10	261
TRAFFIC AND PARKING													
WARNINGS ISSUED	69	90	115	82	75	83	79	69	93	69	881	215	1920
CHARGES LAID	14	20	56	44	63	71	83	67	55	111	81	34	699
PROPERTY STANDARDS													
INFORMAL NOTICES	7	15	11	8	8	3	5	4	2	8	2	0	73
FORMAL ORDERS TO COMPLY	0	1	0	0	1	0	0	1	1	0	1	1	6
INSPECTIONS	24	24	15	31	29	27	24	3	13	35	9	0	234
ANIMAL CONTROL													
WARNINGS ISSUED	34	47	55	30	37	41	22	29	31	28	16	9	379
CHARGES LAID	0	0	0	0	0	0	0	0	0	0	0	0	0
WATER USAGE													
WARNINGS ISSUED	0	0	0	0	2	22	43	5	1	0	0	0	73
CHARGES LAID	0	0	0	0	0	0	0	0	0	0	0	0	0
WASTE COLLECTION													
WARNINGS ISSUED	23	32	39	46	24	23	19	24	23	21	14	7	295
CHARGES LAID	3	0	0	0	0	0	0	0	2	0	0	0	5
PICK UPS ORDERED	0	0	0	2	7	6	0	1	2	2	2	0	22
YARD MAINTENANCE													
WARNINGS ISSUED	0	0	0	0	10	18	6	15	2	0	1	0	52
ORDERS ISSUED	0	0	0	0	1	11	10	2	0	0	0	0	24

MLES Activity Report

4th Quarter 2024

	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	YTD
SIGN BYLAW													
WARNINGS ISSUED	31	42	113	81	86	40	26	18	25	67	25	2	556
CHARGES LAID	0	0	0	0	0	0	0	0	0	0	0	0	0
LICENSING													
WARNINGS ISSUED	6	0	3	6	4	3	1	2	1	0	0	0	26
CHARGES LAID	0	0	0	0	3	0	0	0	0	0	0	0	3
CHIP TRUCK INSPECTIONS	0	0	3	6	3	0	0	0	0	1	0	0	13
PARKS													
WARNING ISSUED	28	34	36	22	27	23	28	24	25	24	11	5	287
CHARGES LAID	0	1	0	0	0	0	0	0	0	0	1	0	2
POOL													
WARNINGS ISSUED	0	0	0	0	1	0	0	1	0	0	0	0	2
CHARGES LAID	0	0	0	0	0	0	0	0	0	0	0	0	0
SNOW REMOVAL													
WARNINGS ISSUED	7	6	1	2	0	0	0	0	0	0	0	2	18
CHARGES LAID	0	0	0	0	0	0	0	0	0	0	0	0	0
NOISE													
WARNINGS ISSUED	11	8	15	5	12	7	5	12	6	8	2	0	91
CHARGES LAID	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER BYLAWS & DUTIES													
WARNINGS ISSUED	45	51	30	28	30	28	34	30	32	53	53	8	422
CHARGES LAID	0	0	0	0	0	0	0	0	0	0	0	2	2
Bike Patrol hours	0	0	0	11	0	2	7	7	0	0	0	0	27

Municipal Law Enforcement Service (MLES) 2024 by Month Animal Control

2024	Stray	Stray	Barking	Vicious	Dog	Other	Total	Animal	Animals	Bylaw
Month	Cats	Dogs	Dog	Dog	Attacks	Calls	Calls	to Pound	to Laws	Charges
Jan	9	4	3			1	16			
Feb	7	4	5			2	18		2	
Mar	9	5	4			2	20	1	2	1
Apr	7	4	5			6	22		1	
May	10	5	3			6	24		2	
Jun	13	3	3			7	26		2	1
Jul	11	2	3			8	24		2	1
Aug	9	6	2			7	24		7	1
Sep	7	2	5			4	18		1	
Oct	8	1	3		1	2	15		2	1
Nov	6	2	4			3	15			
Dec	8	3	2			4	17			
Total	104	41	42	0	1	52	239	1	21	5